



CASE STUDY

Intelligent Invoice Processing

CHALLENGE

One of the leading healthcare analytics firms wanted to automate a huge volume of their back-office manual AP Invoice processing. They wanted to adapt to the numerous formats vendors use for invoicing, reduce processing time, increase productivity, and ensure payments are sent to vendors on time.

IMPACT

- **60%** reduction in operational cost during peak season.
- **~ 1 Min** average new time to process an invoice.
- **480K** invoices processed per year 6 days.

SOLUTION

UST SmartOps identified specific emails with invoice content, extracted the relevant data, and processed the invoices for timely payment.

- NLU classified emails by those with invoice attachments.
- Used Computer Vision to extract the relevant fields from the invoice.
- Automated workflow is triggered to pass the extracted data to the client's ERP systems for vendor payment.